



# New HP Client Management Solutions

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HP today announced a comprehensive client management strategy to help customers reduce the total cost of ownership and realize overall higher value from their PCs. A new co-development relationship with LANDesk Software and expansion of HP client hardware management capabilities in Microsoft SCCM will allow customers to better manage their PC fleet from HP. The relationship with LANDesk software positions them as a preferred solution to deliver beyond-the-box innovation in client management and remote policy enforcement for HP Professional Innovations software.

## HP and LANDesk Management Solutions

The co-development agreement will give HP customers unique value in LANDesk Software products. The solution will support most HP commercial PC products model year 2010 and forward including desktops, notebooks, workstations, retail point of sale, and thin clients.

[See supported machines list for additional info.](#)

- **Advanced HP hardware management** – Available today, LANDesk Management Suite has the capability to perform in-depth hardware management for HP commercial systems, beyond the standard software management features included in the software suite. These capabilities include:
  - HP Update/Patch Delivery Automation – Automatic collection and packaging of the latest HP drivers and hardware/firmware updates are delivered to a central console for remote deployment to the specific HP systems in need of update from across a customer's entire client environment.
  - One-to-many BIOS/Firmware configuration changes – The ability to modify all firmware settings on all supported HP systems
  - Proactive hardware health alerting – Receive health alerts from HP systems, such as thermal conditions or proactive hard drive failure warnings from the HP SMART technology.
- **Policy enforcement of key HP Professional Innovations Software** – Planned for June, HP customers will be able to remotely enforce and control policies on some of the HP Professional Innovation software solutions. These solutions include:
  - HP Power Assistant - Using LANDesk Management Suite, administrators can assign detailed power profiles (OS plus device-level power management settings) and power schedules that specify the sleep or wake times or change the active power profile for their HP systems for enhanced power management control. In addition, HP Power Assistant and LANDesk Management Suite combine to allow administrators to build and view detailed power consumption and up-time utilization reports for individual HP systems and displays, or for an entire fleet of HP equipment.
  - HP Connection Manager – Remote management of this single software



application that manages different communication devices and network connections, including WWAN, WLAN and Ethernet/LAN connections. Includes a simple user interface quick connectivity with intuitive buttons and controls.

- HP Support Framework (HP Battery Check) - Remotely test the status of the batteries in HP systems with HP SMART Battery Technology. Equipped with a microchip, HP SMART Batteries maintain and report their own health status.
- **Remote, simplified management of HP thin clients** – Planned for October, customers will be able to purchase LANDesk Management Suite to manage their HP thin clients from the same console as their traditional PCs. Support will include key functionality such as imaging, scripting and application deployment. The software will support 2010 thin client models and forward.

## New HP Driver Packs

In response to customer demand, HP is delivering a single file that contains all the necessary drivers for a particular platform or model. These integrated driver packs are planned to be released by August for most 2010 desktops, notebooks and workstations and forward. The driver packs will be available and shown in LANDesk Management Suite, the HP Client Catalog for Microsoft Systems Center Configuration Manager and HP Softpaq Download Manager. ([See appendix of supported machines for more info.](#))

## New HP PC Hardware Management Support in Microsoft Systems Center Configuration Manager

HP is also offering new solution enhancements for customers standardized on Microsoft's Systems Center Configuration Manager.

- **HP Client Catalog for Microsoft SCCM Expansion** - The Client Catalog now supports HP Workstation drivers and BIOS updates for all platforms.
- **New HP Driver Packs** – As mentioned above, HP will release single Softpaqs that contain all the drivers for a particular platform. This helps simplify the bare metal deployment of systems within Microsoft SCCM.
- **HP Client Integration Kit for Microsoft SCCM** - In October, HP will also release a commercial client integration kit to help customers more easily perform scripted OS installs and configure BIOS settings.