

Local Recovery for HP Business PCs

Data and system file protection for HP business customers



HP provides free data and system file protection for its business desktops, notebooks, and workstations with Local Recovery for HP Business PCs from Altiris. With Local Recovery, you can quickly recover and get back to work when information is accidentally deleted or your operating system is corrupted.

How can your company protect against potentially disastrous data loss? Local Recovery helps protect the data and system state of your HP computer by taking scheduled snapshots, stored in a protected area on the local hard drive. System backup and disaster recovery is now simpler and faster for all users, and especially critical to mobile PC users, regardless of connectivity.

Preloaded or downloaded

Local Recovery is preloaded on new HP commercial PC models introduced beginning June 2004. You can also download it at <http://h18019.www1.hp.com/im/localrecover.html> and load it on your current HP commercial PC. Local Recovery supports the following HP commercial PC models:

HP models		Downloaded	Preloaded
Notebooks and Tablet PC	Current	nx9020, nx9030, nx9040, nc4000, nc4010, nc6000, nc8000, nx7010, nx9100, nx9105, nx9600, nw8000	tc4200, nc4200, nc6110, nc6120, nc6220, nc6230, nc8230, nw8240, nx6110, nx6120, nx8220
	Legacy	nx7000, nx5000	none
Desktops	Current	dx2000, rp5000	dc5100, dx6120, dc7100, dc7600
	Legacy	d220, d228, d230, d240, d248, d338, d538	d330, d325, d530, dc5000, dx6050, dx6100
Workstations	Current	xw4100, xw6000, xw8000	xw4200, xw4300, xw6200, xw8200
	Legacy	xw3100, xw4000, xw5000	none



Safeguard your operating system and critical data

Local Recovery provides the following features and benefits:

Feature	Customer benefit
Supports data recovery from a user's local hard drive	Enables quick recovery from accidental file deletion or system corruption
Patented, intelligent technology utilized for data backup/recovery	Provides faster backup and minimizes storage space
Redundant file elimination (RFE)	Filters out files that already exist, so that only one copy of file is stored
Redundant block elimination (RBE)	Reduces data size by storing only the portions of each file that are different from the previous snapshot
HLZS data compression	Provides an industry-standard solution for lossless data compression
Embedded bootwork partition	Data protection in a hidden partition; cannot be accidentally deleted or removed
Backs up an unlimited number of snapshots	Provides ability to roll back to a known good state or recover individual documents/files from a long history
Supports automatically-scheduled or user-initiated snapshots	Critical data preserved without the user needing to remember to initiate a backup

Easy installation

Installation is quick and user-friendly. On systems with Local Recovery code preloaded, you simply select the "start menu" entry for Local Recovery. An HTML page pops up with a product overview, a link to the user guide, and an "install now" button that leads you through the installation process. If you download Local Recovery from the Web, information on the Web page will instruct you on how to download and install the product on your PC.

Simple recovery

With Local Recovery, file restoration is just a mouseclick or keystroke away. To recover a deleted file, simply drag and drop using Windows Explorer. For a full system restoration, press the F11 key during bootup and then select "full restore" from the menu.

Unlimited online support

The support model for Local Recovery is the same as with HP Client Manager and other Altiris products. Customers have unlimited access to the following free Altiris online support tools:

- **Altiris Knowledge Forum** – Lets you find answers to technical issues.
- **Altiris Support Forum** – Allows you to post a question and open an incident with Altiris support staff. Target response time to incidents is less than 24 hours.

Additional fee-based Altiris support, such as training classes or an assigned support contact, may be purchased through HP.

Language support

The Local Recovery user interface and documentation is available in English, French, German, Spanish, Brazilian Portuguese, Japanese, Simplified Chinese, Taiwanese Chinese, and Italian.

Upgrade options

If you require additional recovery features, HP offers two additional products from Altiris that enhance the functionality of Local Recovery:

- **Altiris Local Recovery Pro** – Provides all the capabilities of Local Recovery, plus support for backup to an external hard drive and recovery of open and locked files. During a backup snapshot, this feature preserves information contained in open files, such as e-mail messages, presentations, and word processing documents. Customers may upgrade to Local Recovery Pro by purchasing a license through HP (part numbers DN401A for 10 to 999 licenses, and DN402A for 1000+ licenses).
- **Altiris Recovery Solution** – Provides complete enterprise-level backup and recovery of PCs from a central administrative console; backs up data to either a protected area on the local hard drive or to a network storage area. Part numbers DR645A (10 to 999 licenses), and DR646A (1000+ licenses).

The minimum order quantity for both Altiris products is ten. Download and installation information is provided when the order is fulfilled.

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For more details on Local Recovery see www.hp.com/go/easydeploy

5982-5824EN Revision 2, 06/2005

