HP Client Manager

Centralized hardware management of HP client computers from a Web browser

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Having a management tool that helps track your hardware, proactively resolve problems, and distribute driver updates is essential — and being able to manage these tasks remotely is a great resource saver.

HP Client Manager assists HP customers in managing the hardware aspects of their client computers by obtaining real-time information about the status of the client systems and easily managing the deployment of changes. Many pre-configured Web reports are included to help analyze, plan, and check status on management tasks. Policies can be set to automate client management tasks, even those triggered by a notification condition.

HP Client Manager also reinforces our commitment to HP's Adaptive Enterprise initiative. Software connectors are available for integrating HP Client Manager with other management solutions for the Adaptive Enterprise including HP Systems Insight Manager and HP OpenView Operations, Network Node Manager, and Service Desk. The ability to standardize recurring client management tasks makes them consistent, repeatable, and measurable.

Get information on your computers

- **Hardware inventory** — Capture detailed information about the processors, hard drives, memory, BIOS, and more on your HP client computers. Gather basic information for your non-HP client computers.

- **Central and local alerting** — Monitor your client computers for hardware issues, such as hard drive failures or free space, overheating, faulty batteries or charge levels, and changes to hardware assets. Receive hardware alerts at the system management console and/or the local computer.

- **System health scans and diagnostics** — Tight integration with HP Instant Support tools reduces troubleshooting and resolution time of hardware problems. Run a system health scan that checks your computers for hardware issues tracked by the HP Instant Support knowledgebase. Perform diagnostics on computer components and view reports of test results. Connect to an HP Support Representative through an Active Chat session if needed or link to the HP Instant Support knowledgebase for more information.

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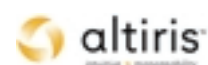
Perform Hardware Management Operations

- **Deploy HP-specific driver updates** — When a system health scan is run, the results automatically identify HP SoftPaqs posted on hp.com needed to resolve hardware issues on your computers. Point-and-click to select and download SoftPaqs. A SoftPaq package is dynamically created that can be scheduled for delivery to your computers. A SoftPaq Wizard is also included that enables building of custom SoftPaq delivery packages.

- **ROM BIOS flash** — Automatically and remotely update BIOS on any HP client computer. Flash a single or group of computers. View reports for computers not receiving updates or where installation failed.

- **Change BIOS/Security settings** — From the HP Client Manager console, remotely configure the BIOS and security settings accessible through the 'F10' function key locally at the computer. These settings include changing the BIOS password, machine boot order, and many others.

- **Manage HP ProtectTools enabled clients** — Identify and inventory HP client computers that include the ProtectTools embedded security chip. Use the HP Client Manager console to remotely initialize the security chip on your computers saving time in setting-up a more secure client infrastructure.

- **Customized Web reports** — Create Web-accessible reports on hardware inventory and business-critical details such as computers with health alerts (e.g. SMART drive, memory, thermal) or changes to hardware assets.

- **Automatic notification** — Proactively manage HP hardware with notifications by e-mail, Web report, SNMP, or command-line launch about changes in your hardware environment. Notifications can include alerts about new and inactive computers, replacement or removal of CPUs, drives, monitors, and memory.

- **Solution integration** — HP Client Manager provides tight integration with other Altiris client lifecycle management solutions. Software connectors are available for integrating HP Client Manager with HP Systems Insight Manager, HP OpenView Operations, Network Node Manager, Service Desk, and Microsoft SMS. These connectors provide integration of inventory information, event forwarding, and console user interface menus.

- **Support for remote users** — HP Client Manager Software supports remote access by HTTPS, SSL, and VPN protocols. Use advanced functionality to regulate the download speed of files, compress files, and activate a checkpoint restart if the download fails.

The HP and Altiris advantage

The HP and Altiris strategic alliance includes joint development of value-add extensions to the Altiris solutions. Using HP Client Management Solutions, IT departments experience industry-leading systems management integration not available with other vendor solutions.

From a single Web-based console, IT professionals can:

- Manage a wide range of client computers

- Manage both the software and hardware aspects of client computers

- Get comprehensive Web-based reports to help IT planning and execution

- Integrate with enterprise systems management solutions

- Manage the complete IT lifecycle

- Set up policies for problem notification and to automate manual IT tasks

For more information about HP Client Manager and other solutions and suites available through HP and Altiris, visit www.hp.com/go/easydeploy

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