

The Absolute Recovery Team

The Absolute Recovery Team can find your missing computers because they know who to call and where to look. Our team is staffed by former police officers and seasoned professionals who have spent years building relationships with police and security agencies across the United States and Canada. Our team works with local authorities to obtain subpoenas and warrants – to date they have never been denied a warrant application. Knowing how law enforcement works has helped us achieve the highest recovery rate in the industry.

Preventing Internal Theft

80% of corporate computer crime in North America is a result of "inside jobs" [Gartner Group, 2002]. Installing ComputraceComplete on every machine will help you track down and eliminate internal theft. ComputraceComplete can reduce your internal theft rate by as much as 90%.

*The Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit:

http://www.absolute.com/pdf/eula.pdf

- ** Data Delete is an optional service provided by Absolute Software. If utilized the Recovery Guarantee is null and void.
- † Based on industry average rate of up to 5% reduced to less than 0.5% for Absolute

Can you afford to lose track of your remote and mobile assets?

Get the ultimate tracking and loss prevention solution.

Deter Theft and Recover Stolen PCs - Guaranteed

ComputraceComplete lets you efficiently monitor who is using your computers, what hardware and software changes they make, and where your laptops are located.

And if your computer goes missing?

We'll recover it within 60 days or you may be eligible to receive up to \$1,000*.

Theft Recovery Process

When you report a theft to the Absolute Recovery Team:

- The Recovery Team flags the reported computer as "stolen" at the monitoring center
- The computer calls in every 15 minutes to report its location
- The Recovery Team provides your local law enforcement agency with tracking information and the necessary documentation to procure subpoenas, search warrants and recover your stolen computer
- ComputraceComplete gives you the option to remotely delete sensitive data from the missing computer**

The Absolute Recovery Team has a 90% recovery rate for computers that call in post-theft to the monitoring center.

Avoid costly penalties - Ensure regulatory compliance

Most government legislation is designed to protect customer's privacy or place tighter controls on data and reporting. ComputraceComplete helps with regulatory compliance by protecting data, tracking hardware & users, providing auditing capabilities and acting as a historical record of your computer assets and how they are being used. In cases where machines are stolen containing sensitive information, an optional Data Delete function can be used to remotely wipe machines using a Department of Defense approved algorithm. Ensure that your security is never compromised and you meet all the requirements of government regulations.

- Use ComputraceComplete to track all IT assets, their location and usage
- Use Data Delete to remotely delete sensitive information in the case of theft
- Ensure that your organization meets the requirements of SOX, HIPAA,
 CA SB 1386 and Gramm-Leach-Bliley





Keep IT Simple.

EXTENDYOUR REACH BEYONDTHE
NETWORK. Absolute Software gives you
visibility into all of your computers,
including your remote and mobile users.
The patented technology automatically
gathers data and alerts you via email
when you need to be concerned. If you
already have an asset management
system in place, Absolute Software can
extend your reach to all of your machines.
Absolute Software keeps IT simple.

Keep IT Safe.

KNOW WHERE YOUR COMPUTERS ARE, WHAT IS ONTHEM AND WHO IS USING THEM. As long as your machine touches the Internet or a phone line, you will know its status. Stolen? We will locate it and return it safely to you. We are so confident of our computer recovery service that if we can't find it in 60 days, we will pay you up to \$1000. Absolute Software keeps IT safe.

Absolute Software

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- * Gartner Group (2002) estimated that companies using asset management tools only track 60% of their assets.
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Computrace BIOS-based Agent

HP and Absolute Software have partnered together to add an extra level of security and persistence to the Computrace agent – a small software client that enables ComputraceComplete. Available on commercial notebooks, this module of the Computrace agent is built-in but disabled in the BIOS. To activate, the customer first purchases the ComputraceComplete service (preferably at the same time as the notebook purchase). Then the customer is able to install the Computrace agent software via the installation CD, imaging process or via the network. Once installed and connected to the internet, the agent will automatically detect and enable the BIOS module during the first activation call. Once enabled, this module's self-healing feature will ensure that the agent is always on even if the hard drive is completely replaced.

Improve Life Cycle Management with Secure Asset Tracking

Centrally manage your entire computer population, including remote and mobile assets. ComputraceComplete provides you with detailed reports for every computer with an Internet connection.

- Track machines as they change hands or move around within your organization
- Know when your leased computers are due back and where they are located
- Track your hardware and software inventory and ensure license compliance
- Create predefined alerts to manage users who are operating outside corporate policies
- Automatically detect unauthorized software and hardware installations
- Use reports to plan and budget for individual or company-wide upgrades, migrations and machine retirement

The Ideal Solution for Managing Remote and Mobile Users

By adding visibility to the 40%* of computers that go unseen by traditional asset management systems, ComputraceComplete can take your asset management program one step further. With a small, stealthy and tamper-resistant client application that reports detailed information using minimal bandwidth, it is ideal for remote and mobile PCs. Traditional asset management systems can lose track of assets like laptops when they drift to unknown locations or are not connected to the LAN. With ComputraceComplete, the laptop reports changes in asset information on a daily basis – regardless of its location.

